# Bluetooth Emergency Pendant (BL-3)

BL-3 is a Bluetooth emergency pendant. It can be used to summon help in case of an emergency with one button press. When its button is pressed, BL-3 utilizes the Bluetooth connection with the smartphone app to immediately report an alarm and user's location. It also functions to count the steps when this function is enabled.

Lanyard

Wristband

Active Button
Blue / RED LED

Blue / RED LED
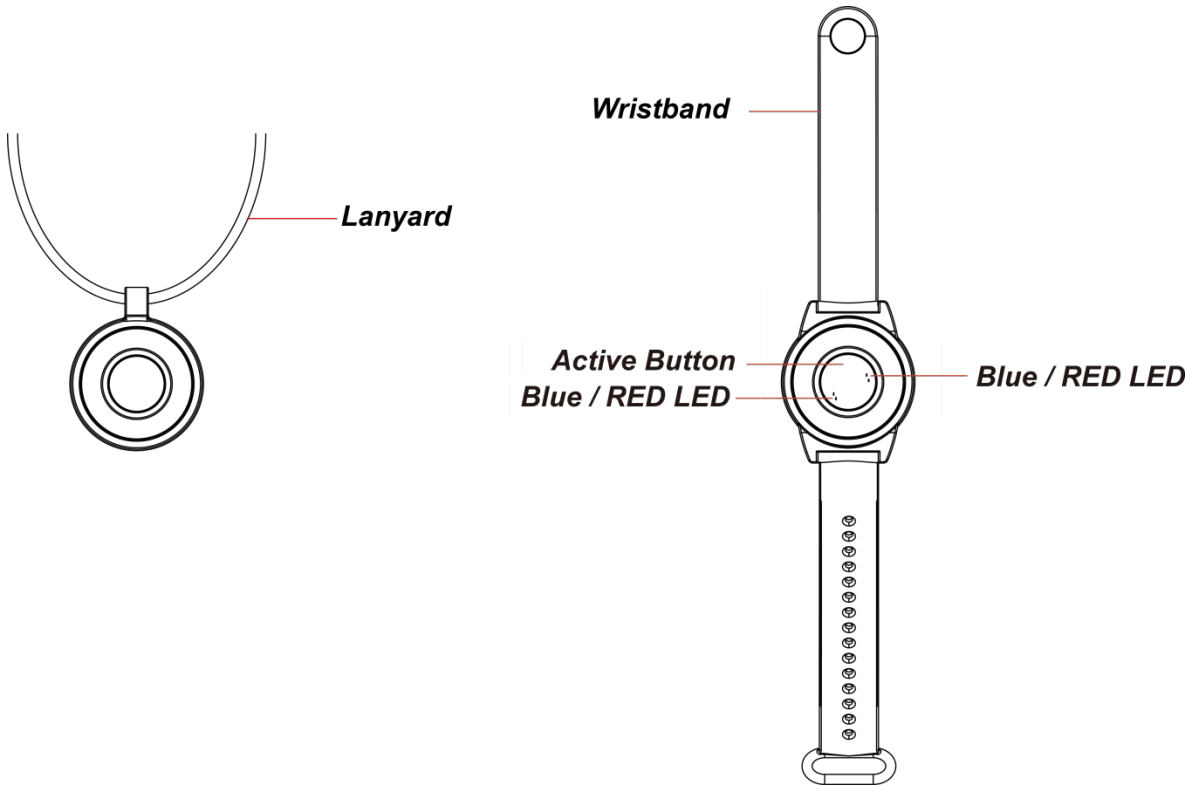
● *LED Indicator (Blue and Red LED)*

- ● Blue LED flashes 4 times:
  - When an emergency alarm or a Bluetooth pairing request is sent.
- ● Blue LED flashes twice:
  - When Bluetooth unpairing request is sent.
- ● Blue LED flashes every 10 seconds:
  - When BL-3 is out of the smartphone app's range.
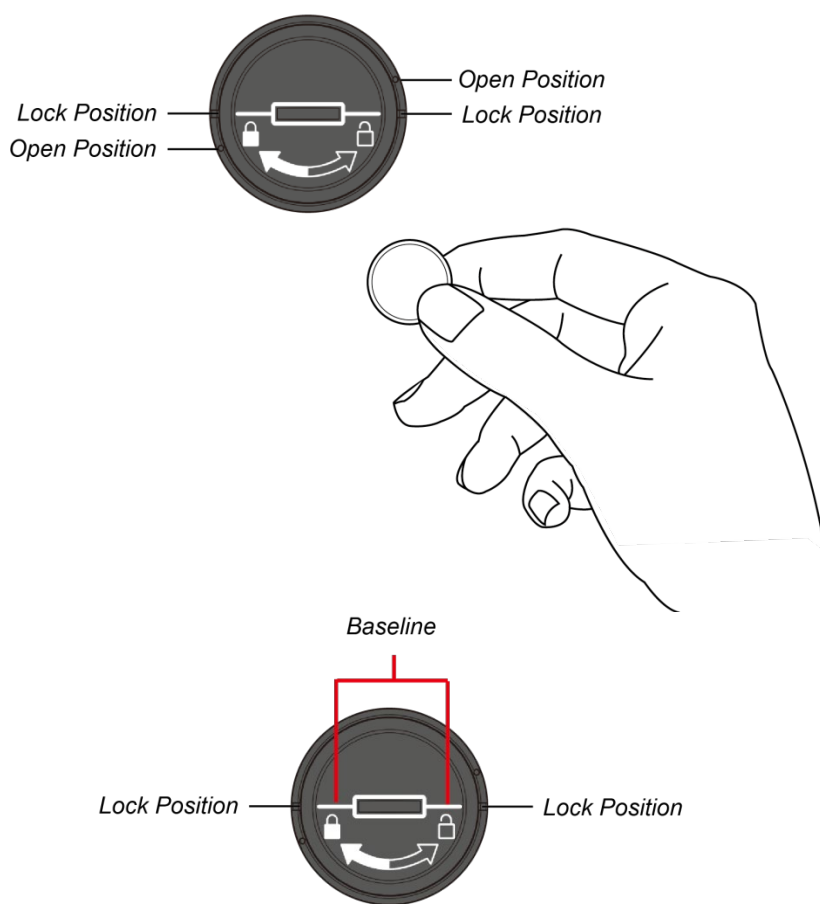- ● In case of low battery, red LED will flash above LED events instead of blue LED.

● *Active Button*

- ● When the BL-3 is paired with the smartphone via Bluetooth connection, press the active button once to activate an emergency alarm.
- ● Press the active button once to send a Bluetooth pairing request.
- ● Press and hold the active button for 10 seconds to send a Bluetooth unpairing request.

● *Battery*

- ● BL-3 uses one CR2032 3V Lithium battery as its power source.
- ● After BL-3 is paired with the smartphone, it will send the battery percentage to the smartphone every 10 minutes.

● *Installing / Changing battery*

Open Position
Lock Position
Lock Position
Open Position

Baseline

Lock Position — Lock Position

- Use a coin to unlock and remove the battery cover from the back of the pendant by turning the mark on the cover anti-clockwise from Lock position to **Open** position.
- Insert the battery with the unmarked (negative) side facing down.
- Use a coin to lock the battery cover back onto the back of the pendant by turning the mark on the cover clockwise from Open position to **Lock** position. Make sure the baseline printed on the back of the pendant is horizontally aligned with 2 marks of lock positions.

● *Bluetooth (BLE) Compatibility*

Care Alert APP is used for Bluetooth pairing the BL-3 with the smartphone.

Please go to **APP store** or **Google Play** and search Care Alert to download the application.
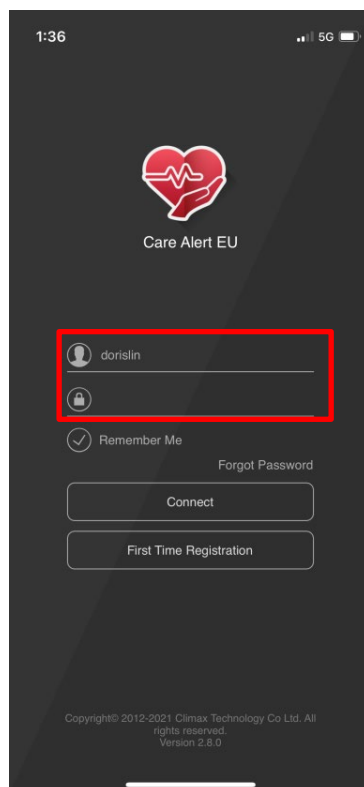

To pair the BL-3 with the smartphone:

1. Go to the smartphone's **Settings > Bluetooth** to check if the BLE connection is enabled.

2. Open the **Care Alert APP** on the smartphone, and tab **First Time Registration** to register. Ensure BL-3's MAC address has already been added to the Home Portal Server Backend before you move on to the following steps.
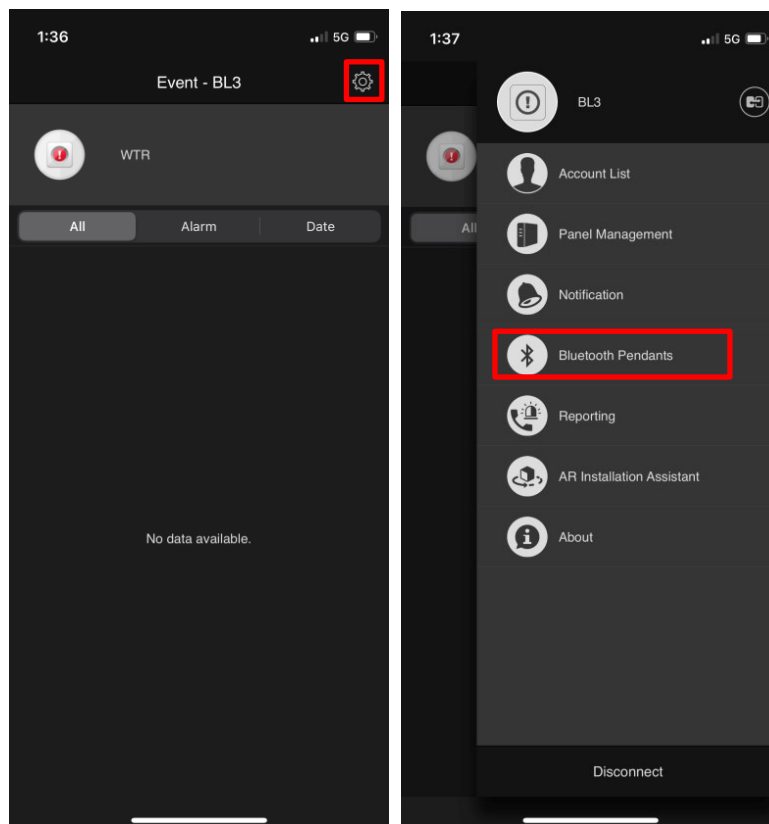
   In the following screen, enter **Username**, **Password**, **Email** and **MAC/MEI**, and tap **Connect**.
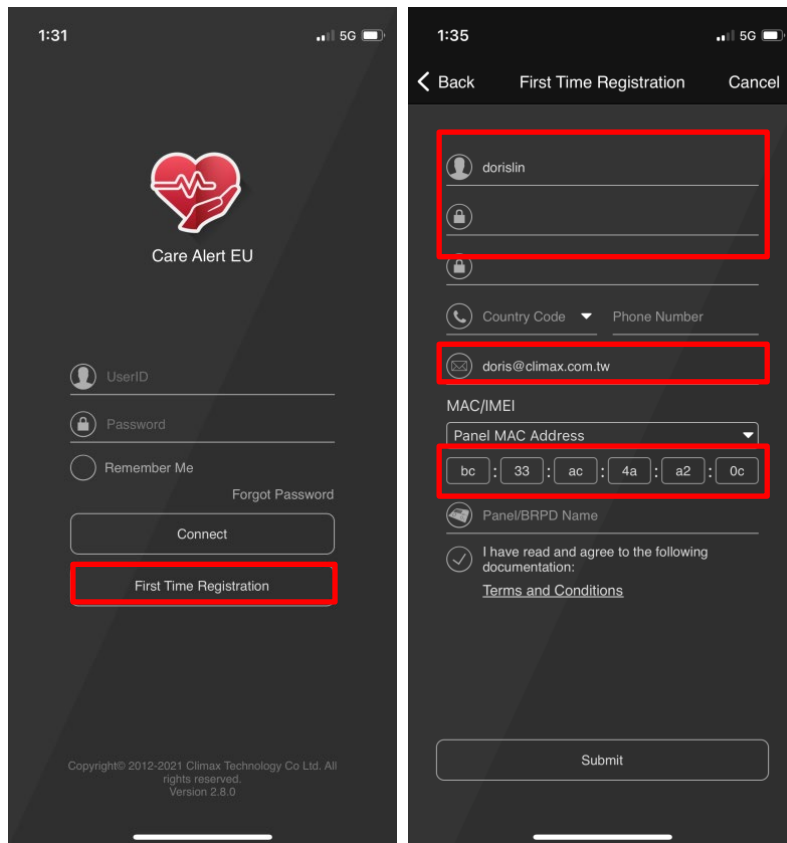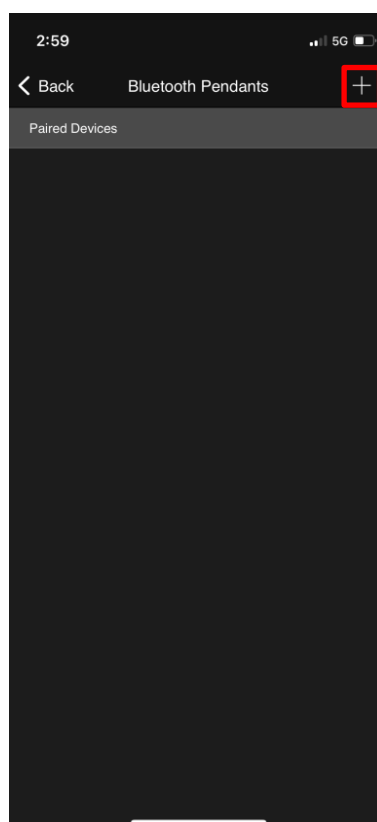
3. Sign in the **Care Alert APP** by entering the registered **Username** and **Password.**

4. Tap the ⚙ **Settings icon** and then **Bluetooth Pendants** to enter pairing screen.

5. Tap the ➕ **Add icon** to automatically search for available BL-3s. If no BL-3s have been searched, press the BL-3 active button once to send a Bluetooth pairing request.

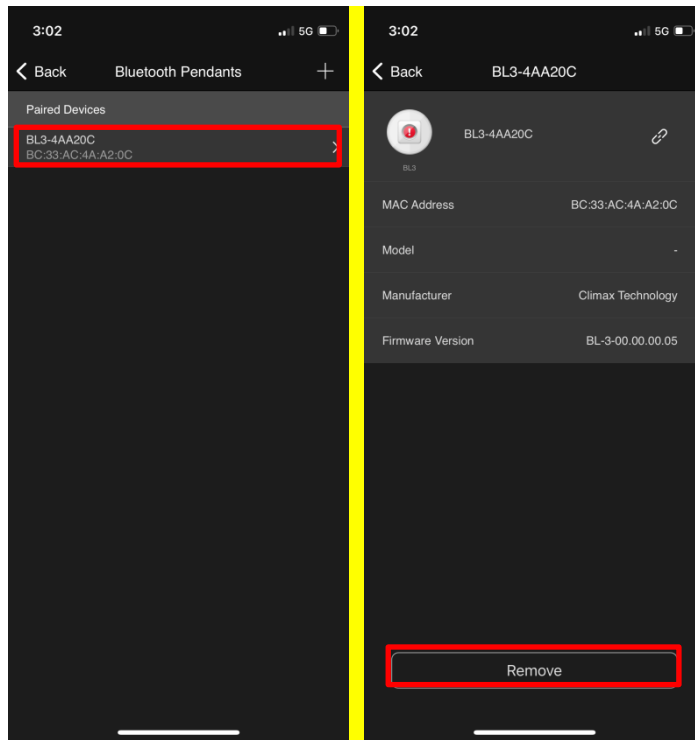6. Tap the **BL-3** under **Available Devices** to pair the BL-3 with the smartphone, tap **Pair** for **Bluetooth Pairing Request**.
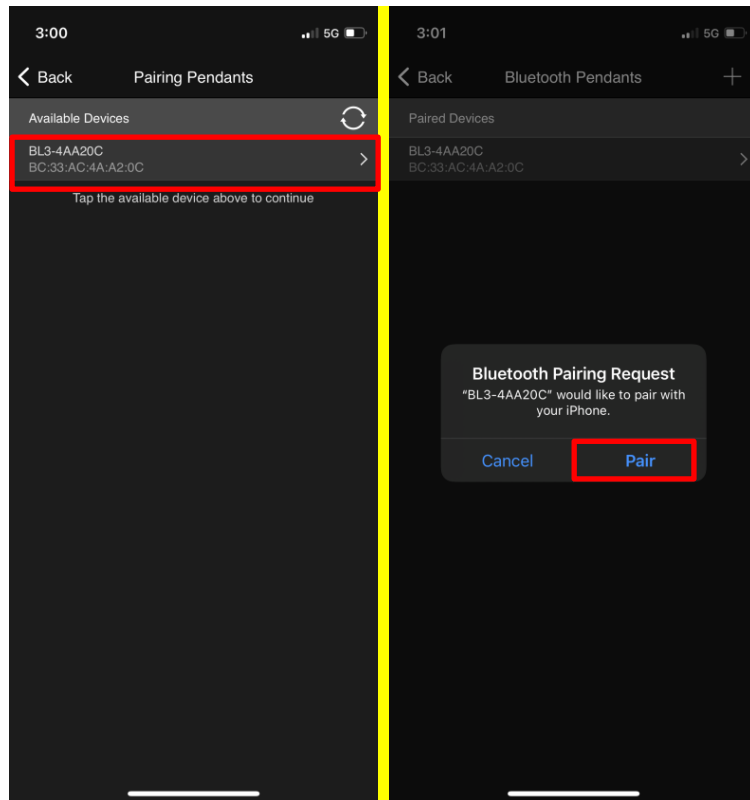
7. Go to the smartphone's **Settings > Bluetooth** to check if the BL-3 has been connected properly.
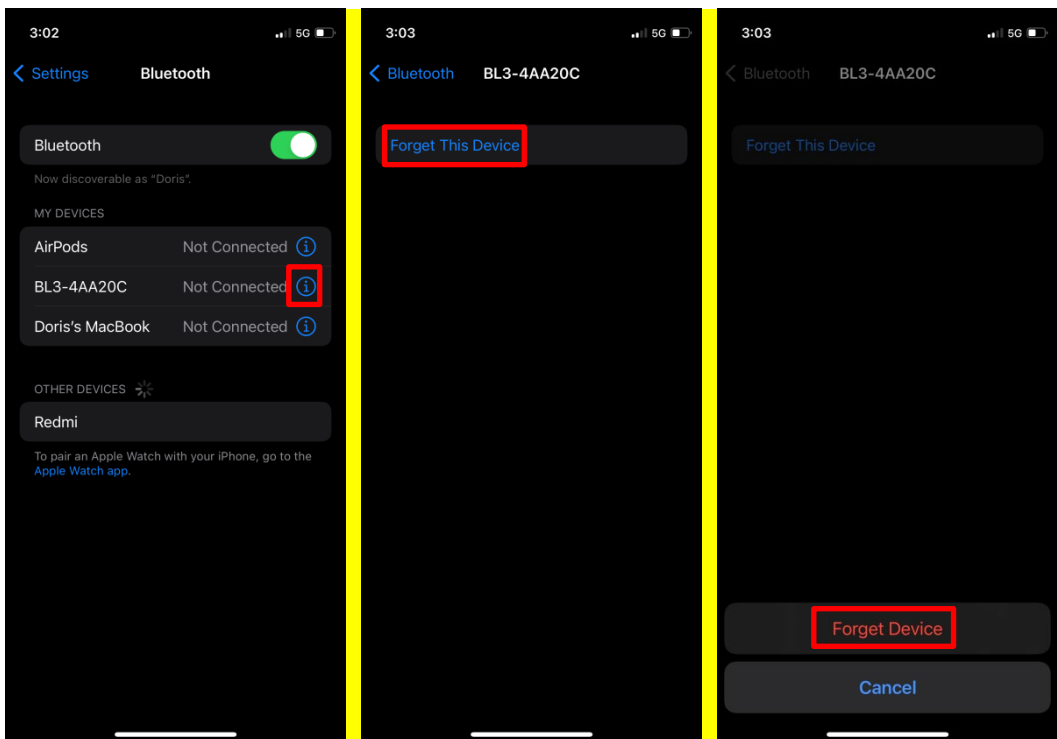

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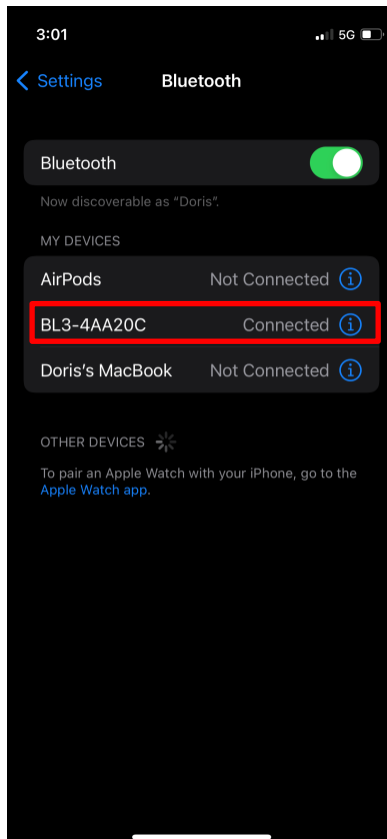
To unpair the BL-3 from the smartphone:

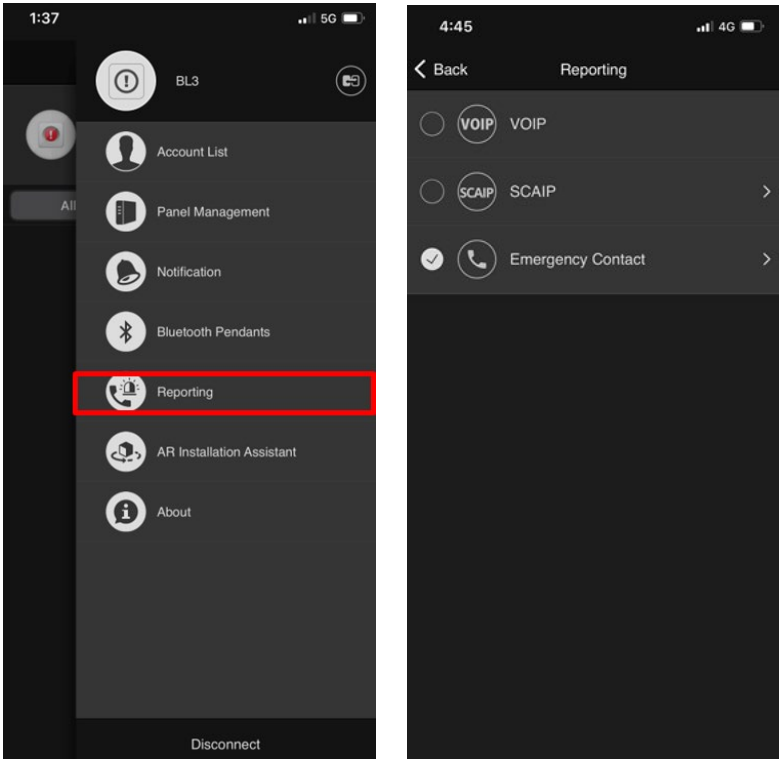1. Tap the **paired BL-3** under **Paired Devices**, and tap **Remove** in the next screen.

2. Go to the smartphone's **Settings > Bluetooth** to forget the BL-3 by tapping first the ⓘ **Information icon**, then **Forget This Device** in the next screen.

3. Press and hold the BL-3 active button for 10 seconds to send a Bluetooth unpairing request. The BL-3 will flash twice when the unpairing request is sent.
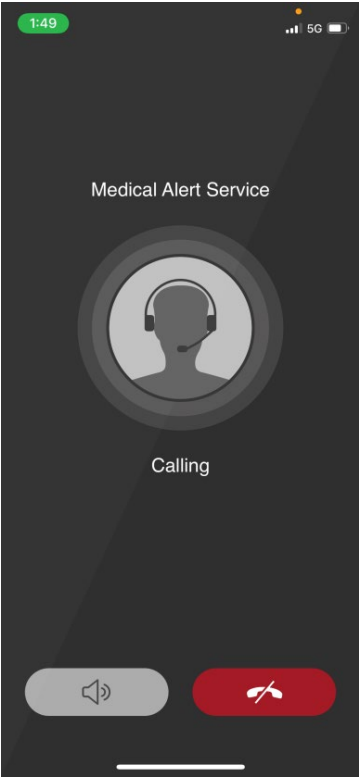
● *Operation*

| **Alarm Event with Location**	**VOIP Call**	**Emergency Call**

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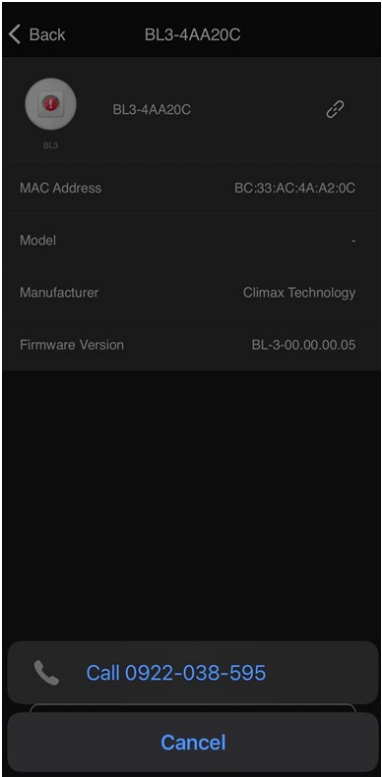
☞ The smartphone's Bluetooth function and GPS location function need to be turned ON, the Care Alert app shall be kept alive in the background, so that the BL-3 device can communicate with the Care Alert app, and the app can send alert with the location coordinates and report when the BL-3 active button is pressed.

☞ At least one dealer manager or operator has to log into Care Alert Backend and stay logged in to answer the VOIP help call.
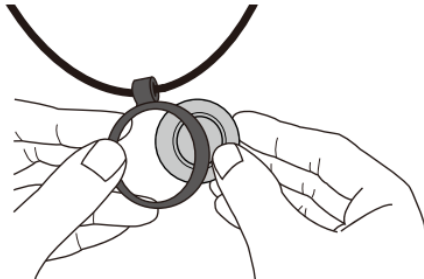
● *One-Click Lanyard / Wristband Swtich*

The Transmitter can be worn as a Pendant with lanyard or a Wrist Watch with wrist band. Please refer to instructions below to switch between wearing a Pendant or as a wrist watch.
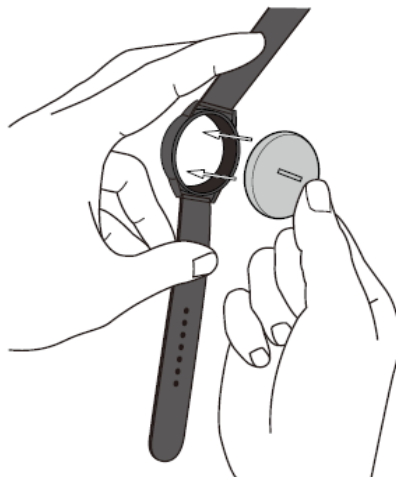
Step 1. Push the **FRONT** of the transmitter to take it off from the lanyard frame.
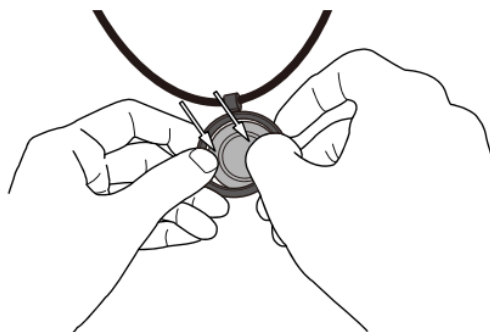
Step 2. Remove the transmitter.

Step 3. Push the transmitter into the wristband frame from the **BACK** side until you hear a click sound. All done!

● *Wearing the Emergency Pendant as Wrist Watch*

Step 1.   Slide the top part of the wristband through the hole at the end of the bottom part of the wristband.

Step 2.   Push the protruding part on the inner wristband into right hole for your wrist size.